

Webcast title: Extending IBM Tivoli Monitoring to predict and avoid problems

Date of webcast: Thursday August 30, 2007

Questions and Answers from webcast

1. What are you thinking of using to provide self service reports? Will this need Webtop - Or just a provided web page tool? *It will not need Webtop. Self service reports will just be a data source for you to render where it is most useful in your environment. Our integrated reporting in '08 will be based on BIRT... Business Intelligence and Reporting ToolsBIRT is an open source Eclipse-based reporting system that integrates with your Java/J2EE application to produce reports. In '08 you will also have to ability to have reports automatically created.*
2. Regarding Baselines, how do you see performance around different times of year when business load demands are greater or lesser than the time of your baseline snapshot? *That's actually what baselines are about. They will have to leverage larger aggregations of data to take into account seasonal loads and we'll be working with customers to do exactly this.*
3. Are there any plans to include the z/OS data in the ITM Data Warehouse in the analysis so there is a complete enterprise wide analytic tool. I'm interested in both the ITM Performance Analyzer and the HyPerformix product? *We'll look at incorporating existing z/OS tools such as TDS to provide a complete picture.*
4. Will this functionality be available for AS400 and Mainframe? *Yes, we have some fixes to do for AS400. For mainframes, see above.*
5. Does the TPA run at the endpoints or at the Hub? *ITPA is a single agent similar to the Warehouse Proxy or Summarization and Pruning. it can live virtually anywhere in the environment where it can make and ODBC connection to the DB.*
6. Do you handle non linear trending or is all the trending linear? *Its linear trending using least squares regression. We will look at expanding trending algorithms in the future based on customer demand.*
7. Is there a way to gathering and correlate mainframe alerts and performance data (we use OMEGAMON for alerting today) *OMEGAMON is the standard today. It works wonderfully on ITM and you can do correlation with it among other tasks.*

8. Can we take feeds from other tools. Sitescope, Teamquest are tools we use that we'd like to correlate with ITM data. Data correlation of 3rd party products is usually done at a higher level than ITM6. using TEC or Omnibus as the "Manager of Managers". However the Universal Agent or upcoming ITM 6.2 agent builder can extract information from just about anything so it too could be used.

9. How is the product licensed? With Processor Value Units (PVU), IBM continues the practice of licensing to the processor core. Details at: http://www-306.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html